

## IO-34

### INSTALLATION AND CONFIGURATION INSTRUCTIONS

This document covers the mounting, wiring, and initial start-up of an IO-34 I/O expansion module. It assumes that you are an engineer, technician, or service person who is performing control system installation using the Niagara Framework<sup>®</sup>. Please read through this entire document before beginning the installation procedures.

These are the main topics included in this document:

- “Product Description,” page 1
- “Preparation,” page 2
- “Precautions,” page 2
- “Installation and Start-up Outline,” page 4
- “Physical Mounting,” page 4
- “IO-34 Board Layout and Terminal Locations,” page 6
- “Wiring Details,” page 6
- “NdioBoard (Software) Representation,” page 12
- “Power up and Initial Checkout,” page 13
- “Related Documentation,” page 13
- “Replacement Parts,” page 14
- “Replacing an IO-34,” page 14
- “Certifications and Declaration of Conformity,” page 16



This document does not discuss software installation or station configuration. For more information on these topics, refer to the documents listed in the “Related Documentation” section.

## Product Description

The Vykon<sup>®</sup> IO-34 is a compact direct I/O module for auxiliary monitoring and control when used with a JACE-2 or JACE-6 series controller (JACE-2/6), or other JACE<sup>®</sup> platforms as identified in their respective data sheets. This option expands the JACE by an additional 34 logic-controlled points. Included are 16 universal inputs, 10 form “A” (SPST) relay outputs, and 8 analog (voltage only) outputs. This greatly expands the JACE’s monitoring and control capabilities with fast, reliable, direct inputs and outputs for monitoring power, temperature, humidity, and status. In addition, the IO-34 provides power to the attached JACE, using either an externally-supplied 24Vac transformer or 24Vdc power supply.

The on-board I/O can be used to monitor pulse contacts from power/demand meters, analog sensors, or transducers, as well as to control energy-consuming devices such as fans, lights, or pumps with digital relay outputs. Also included are eight analog outputs to proportionally control dampers, valves, and other devices.

A maximum of one IO-34 module may be used per JACE. However, two (2) additional IO-16 modules can also be used, to provide a total of 32 UIs, 18 relay outputs, and 16 analog output points.

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## Preparation

Unpack the IO-34 and inspect the contents of the packages for damaged or missing components. If damaged, notify the appropriate carrier at once and return any damaged components for immediate repair or replacement. See “[Returning a Defective Unit](#)” on page 15.

- [Included in this Package](#)
- [Material and Tools Required](#)

## Included in this Package

Included in this package you should find the following items:

- One IO-34 module, with grounding wire having a quick-disconnect 0.187” female connector.
- These *IO-34 Installation and Configuration Instructions*, Part Number 10562, Rev. 1.2.
- One (1) 15-position terminal plug, and three (3) 12-position terminal plugs, for I/O wiring.
- One (1) 2-position terminal plug, for 24Vac power.
- Sixteen (16) 499-ohm resistors for 4-20 mA inputs.

## Material and Tools Required

The following supplies and tools are required for installation:

- A suitable power source, as *one* of the following:
  - UL listed, Class 2, 24Vac transformer, rated a minimum of 8.5VA to 20VA (approximate range of JACE-2/6 with IO-34 alone, to fully-expanded unit with two additional IO-16 modules and other option boards). Note a *dedicated* transformer is required (cannot also power additional equipment).
  - 24Vdc power supply, capable of supplying at least 1A (24W).
- DIN rail, type NS35/7.5 (35mm x 7.5mm) and DIN rail end-clips (stop clips), recommended for mounting with the JACE-2/6 controller. The DIN rail should be sufficient length to accommodate both the JACE and IO-34. See [Figure 1](#) on page 5.
- Suitable screws and screwdriver for mounting DIN rail, or if DIN rail not used, for mounting bases of the JACE-2/6 controller and the IO-34 module.
- Small flat-blade screwdriver: used for mounting or removing the IO-34 from DIN rail, also for terminals on I/O connectors and 24V power connector.

## Precautions

This document uses the following warning and caution conventions:



### Caution

Cautions remind the reader to be careful. They alert readers to situations where there is a chance that the reader might perform an action that cannot be undone, might receive unexpected results, or might lose data. Cautions contain an explanation of why the action is potentially problematic.



### Warning

Warnings alert the reader to proceed with extreme care. They alert readers to situations where there is a chance that the reader might do something that can result in personal injury or equipment damage. Warnings contain an explanation of why the action is potentially dangerous.

## Safety Precautions

The following items are warnings of a general nature relating to the installation and start-up of the JACE-2/6 series controller. Be sure to heed these warnings to prevent personal injury or equipment damage.



### Warning

- A 24Vac or 24Vdc circuit powers the IO-34 and attached JACE-2/6 controller. Disconnect power before installation or servicing to prevent electrical shock or equipment damage.
- Make all connections in accordance with national and local electrical codes. Use copper conductors only.
- To reduce the risk of fire or electrical shock, install in a controlled environment relatively free of contaminants.
- JACE controllers and I/O modules are only intended for use as monitoring and control devices. To prevent data loss or equipment damage, do not use them for any other purposes.

## I/O Module Connection Precautions



### Warning

- Remove power from the unit before plugging or unplugging I/O accessory modules. If the unit switches to battery operation, wait for all LEDs to go out.
- Do not connect live voltages to the inputs or outputs of an IO-34 or IO-16 while it is in an “un-powered state” before plugging the module into a JACE-2/6. Otherwise, damage to the I/O module and/or the JACE controller may result!
- Allow sufficient JACE boot time after attaching I/O accessory modules and applying power. Otherwise, I/O modules may be rendered inoperable. See [Warning](#) on page 13 for details.
- In addition to the IO-34 module, do not plug more than two (2) IO-16 modules into a JACE-2/6. Doing so will have unexpected effects on the software, and may overload the power supply.
- I/O modules are designed to be directly plugged into the JACE-2/6 or directly attached modules. Do not use a ribbon cable or extend the length of the I/O cable as this will increase radiated signal noise, decreases analog stability, and may introduce communication problems.

## Static Discharge Precautions

The following items are cautionary notes that will help prevent equipment damage or loss of data caused by static discharge.



### Caution

- Static charges produce voltages high enough to damage electronic components. The microprocessors and associated circuitry within a IO-34 are sensitive to static discharge. Follow these precautions when installing, servicing, or operating the system:
  - Work in a static-free area.
  - Discharge any static electricity you may have accumulated. Discharge static electricity by touching a known, securely grounded object.
  - Do not handle the printed circuit board (PCB) without proper protection against static discharge. Use a wrist strap when handling PCBs, with the wrist strap clamp secured to earth ground.

## Installation and Start-up Outline



**Note** If installing the JACE-2/6 and IO-34 at the same time, please refer to the appropriate JACE installation document, for example the *JACE-2 Mounting and Wiring Instructions* document (part number 10555). In this case, the IO-34 module is typically the “approved power source,” used *in place* of any NPB-PWR module. Note that a maximum of two additional IO-16 modules are supported—see [Figure 1](#) on page 5.

The major steps to installing and starting the IO-34, are outlined as follows:

1. Physically mount the IO-34 module with the JACE-2/6. See “[Physical Mounting](#).” Make sure that the IO-34 input connector is properly seated into the IO connector on the JACE (or if used, an IO-16 module). Note the previous “[I/O Module Connection Precautions](#)” on page 3.
2. Make wiring connections for earth ground, 24Vac power, and I/O wiring. See “[Wiring Details](#),” page 6.
3. Apply power and perform an initial checkout. See “[Power up and Initial Checkout](#)” on page 13.

## Physical Mounting

The following applies to mounting an IO-34 module with a JACE-2/6 series controller:

- You can mount the units in any orientation. It is not necessary to remove the covers before mounting.
- Mounting on a 35mm wide DIN rail is recommended. Both the JACE-2/6 unit base and IO-34 unit base have a molded DIN rail slot and locking clip, as does the IO-16 expansion module. Mounting on a DIN rail ensures accurate alignment of connectors between all modules.
- If DIN rail mounting is impractical, you can use screws in mounting tabs on the JACE-2/6, then in the IO-34 module. Mounting tab dimensions are on the [last page](#) of this document.

[Procedure 1](#) provides step-by-step mounting instructions for the IO-34 on an existing installed DIN rail.



**Note** If the JACE is already in use:

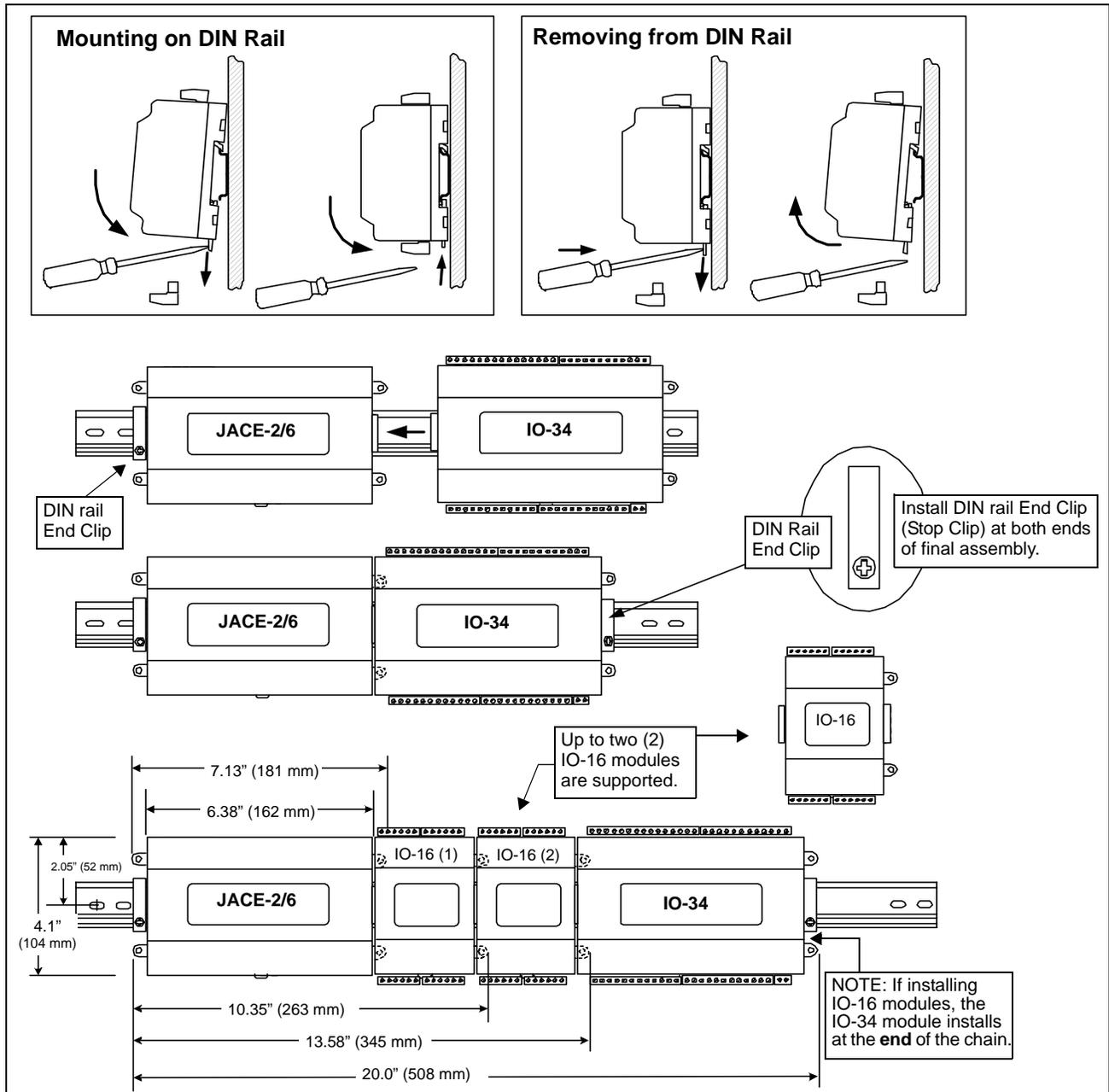
- a. Back up its configuration to your PC using NiagaraAX Workbench 3.n.nn. You can do this with a platform connection to the JACE, using the **Backup** command in the **Platform Administration** view.
- b. Turn off power to the JACE and disconnect the power cord. Be sure that all of the LEDs are off. Make sure that the JACE is not running off of battery power.
- c. Remove any other power source: WPM-XXX (wall mount) or NPB-PWR (DIN mount) module.  
Do not reconnect a WPM-XXX (wall mount module) after installing and powering the IO-34 module. The IO-34 should be the only power source for the JACE-2/6.

### Procedure 1 To mount on DIN rail.

- Step 1** Remove the bottom I/O connector plug(s) that cover the plastic DIN locking clip.
- Step 2** Position the IO-34 on the rail, tilting to hook DIN rail tabs over one edge of the DIN rail ([Figure 1](#)).
- Step 3** Use a screwdriver to pry down the plastic locking clip, and push down and in on the IO-34, to force the clip to snap over the other edge of the DIN rail.

- Step 4** Slide the IO-34 on the DIN rail to connect its 20-position plug into the JACE-2/6 (or if used, IO-16). With all modules connected, the IO-34 is at one end. Make sure that all modules are firmly seated.
- Step 5** To keep the final assembly together, secure at both ends with DIN rail end-clips provided by the DIN rail vendor. This also prevents the assembly from sliding on the DIN rail. See [Figure 1](#).

**Figure 1** IO-34 module mounting details.

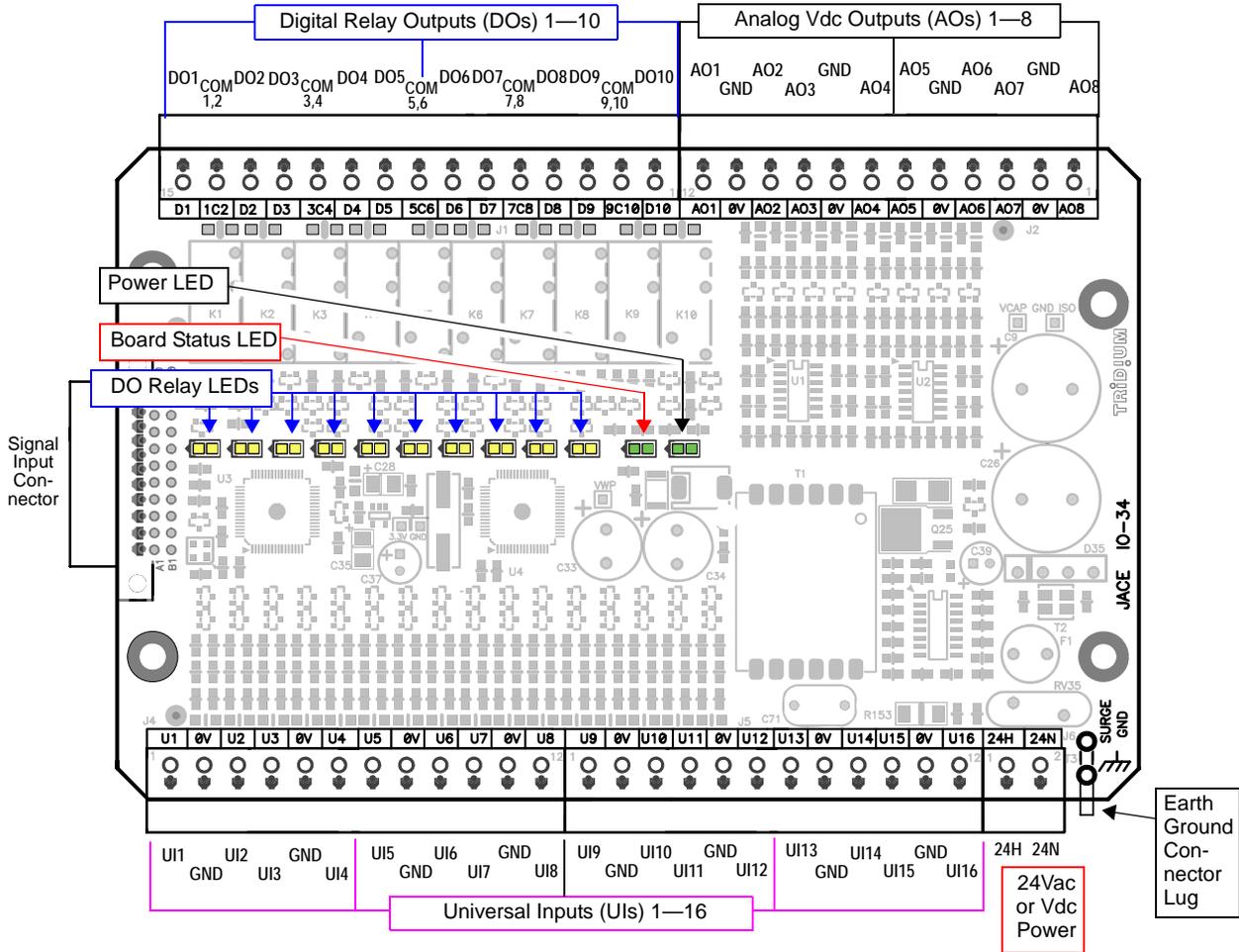


**Note** To remove an IO-34 module from the DIN rail, slide it away from other modules. Insert a screwdriver in the DIN plastic locking tab and pull downwards, then lift the unit outwards.

## IO-34 Board Layout and Terminal Locations

The IO-34 provides 16 universal **inputs** supporting analog inputs (temperature, resistance, voltage, and current) and digital inputs (contact closure, pulse count), and 18 **outputs**: 10 relay (24Vac/dc, 0.5A max.) outputs and 8 analog outputs (0–10 Vdc). Wiring terminal positions are shown below (Figure 2), along with LED locations.

Figure 2 IO-34 Wiring Terminal Locations.



## Wiring Details

See Figure 2 above to locate connectors and other components on the IO-34 controller.

Make connections to the IO-34 in the following order.

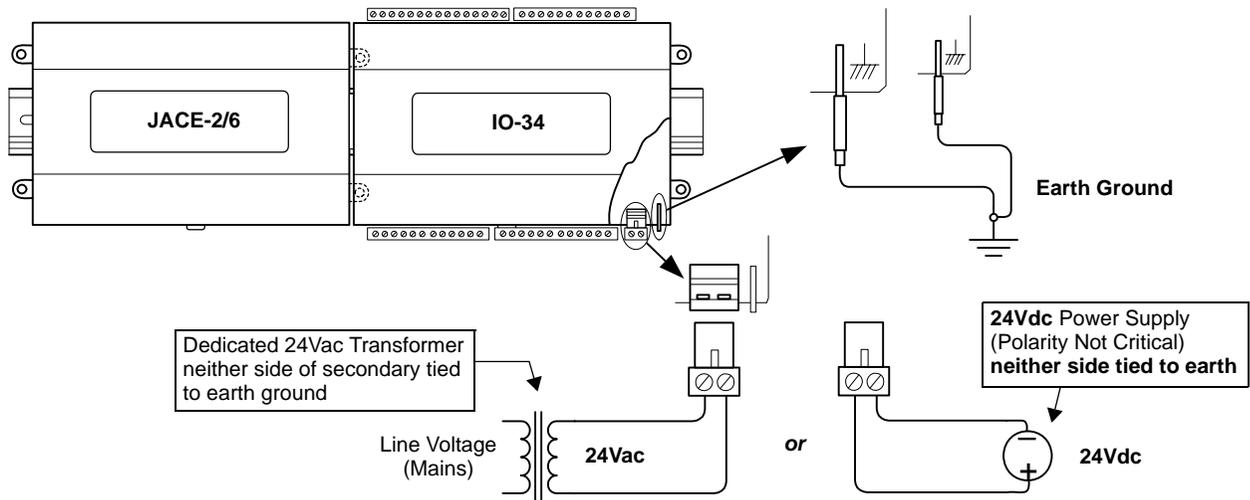
1. Connect the earth grounding wire (with spade connector) from the earth ground lug on the IO-34 to a nearby earth grounding point. See “Grounding” for details.
2. Prepare power wiring (leave the unit powered off). See “Power Wiring” for details.
3. Connect I/O wiring. See sections “Inputs” on page 8, and “Outputs” on page 11.
4. Apply power to the unit. See “Power up and Initial Checkout,” page 13.

## Grounding

An earth ground spade lug (0.187") is provided on the base of the IO-34 (as well as the JACE-2/6, IO-16) for connection to earth ground. For maximum protection from electrostatic discharge or other forms of EMI, connect each earth ground using a #16 AWG or larger wire. Keep these wires as short as possible.

See [Figure 3](#) for the location of the earth grounding wire for the IO-34.

**Figure 3** IO-34 power wiring and earth ground connections.



## Power Wiring

The IO-34 can be powered by wiring to a dedicated Class 2, 24V transformer, or to a 24Vdc power source. The IO-34 provides power to the attached JACE-2/6, and up to two attached IO-16 modules (if used).



**Note** If powering from a 24V transformer, do not power other equipment with it. Otherwise, conducted noise problems may result. Also, do *not* ground either side of the transformer's 24V secondary.

Power consumption depends on installed accessories and option boards, and may vary from:

- JACE-2/6 with IO-34 module alone: approximately 8.5 VA (AC) or 8.5 W (DC)
- JACE-2/6 with IO-34, 2 additional IO-16 modules, plus option boards: up to 20 VA (AC) or 20 W (DC)

As shown in [Figure 3](#), the IO-34's 2-position power connector is located at the lower corner of the unit. Unplug the connector from the module and make connections to its as shown.



**Note** Do not apply 24V power (reinsert connector plug into the IO-34) until all other wiring is completed, including IO-34 [inputs](#) and [outputs](#). See "[Power up and Initial Checkout](#)," page 13.

## Inputs

Each of the 16 universal inputs (UI) can support any one of the following:

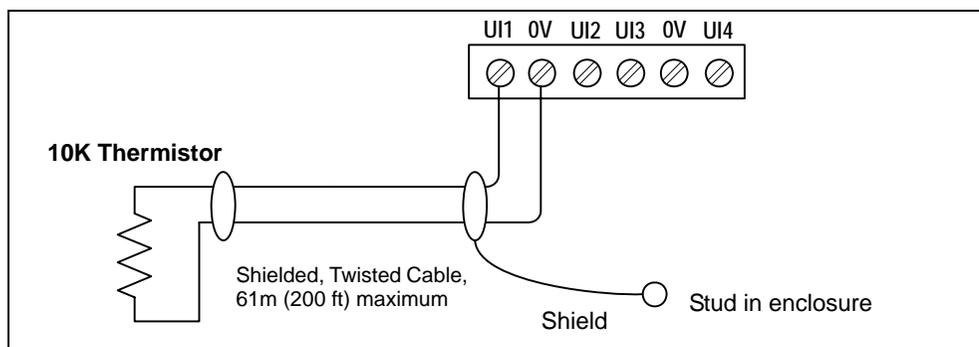
- Type-3 10K ohm [Thermistor](#) (also see [Caution](#) on page 8)
- [Resistive 0—100K ohms](#)
- [0–10 Vdc](#)
- [4–20 mA](#)
- [Binary Input](#)

### Thermistor

The inputs support 10K Thermistor temperature sensors using a **ThermistorInputPoint**. Input accuracy is in the range of  $\pm 1\%$  of span. By default, conversion is for a standard Type 3 thermistor sensor, with a sensor range of  $-10^{\circ}$  to  $135^{\circ}\text{F}$  ( $-23.3^{\circ}$  to  $57.2^{\circ}\text{C}$ ). Using a conversion type of “Tabular Thermistor,” you can specify a different thermistor response curve, by importing a thermistor curve .xml file. Currently, the ndio module contains an xml folder with thermistor curves for a Radio Shack sensor model 271-0110 and TE-6300 10K type sensor. You can also edit and export (for reuse) *customized* thermistor xml files. See the *Ndio Guide* for more details.

[Figure 4](#) shows the wiring diagram.

**Figure 4** Thermistor wiring.



### Resistive 0—100K ohms

The inputs can read a resistive signal within a range from 0 to 100,000 ohms. Wiring is the same as shown for a Thermistor temperature sensor ([Figure 4](#)).

Resistive signals require a **ResistiveInputPoint**.



#### Caution

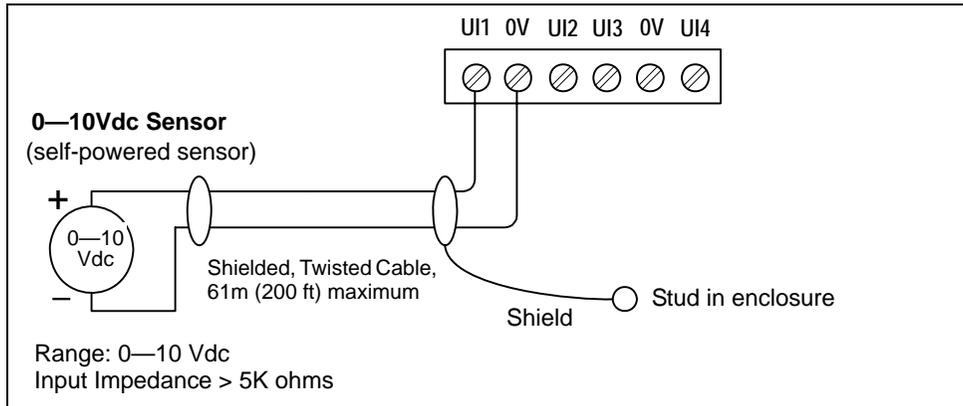
UI inputs provide optimum resistive-to-temperature resolution in the 10K ohm range. For a sensor with a range far from 10K ohms (such as a **100-ohm** or **1000-ohm sensor**), resolution is **so poor as to be unusable!** To successfully use such a sensor, install a *transmitter* that produces a Vdc or mA signal, and then wire the transmitter to the UI according to the [0–10 Vdc](#) or [4–20 mA](#) instructions.

## 0–10 Vdc

The inputs support self-powered 0–10 Vdc sensors. Input impedance is greater than 5K ohms. 0–10 volt accuracy is  $\pm 2\%$  of span, without user calibration. [Figure 5](#) shows the wiring diagram.

0–10 Vdc sensors require a **VoltageInputPoint**.

**Figure 5** 0–10 Vdc wiring.

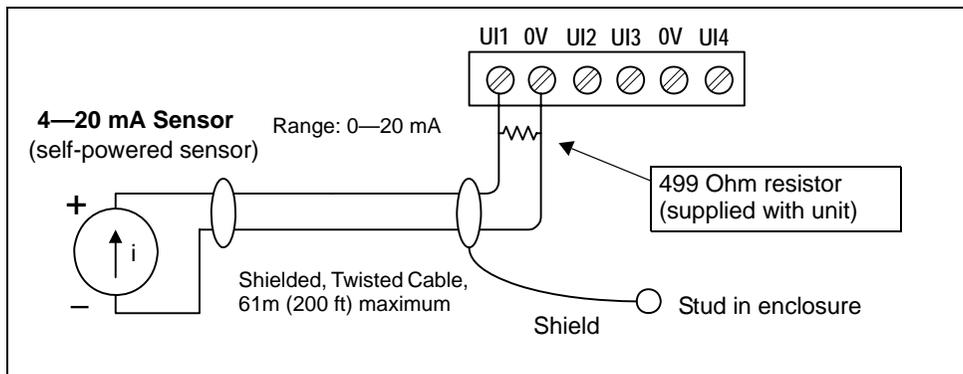


## 4–20 mA

The inputs support self-powered 4–20 mA sensors. Input accuracy is  $\pm 2\%$  of span, without user calibration. [Figure 6](#) shows the wiring diagram, which requires a 499 ohm resistor wired across the input terminals.

4–20 mA sensors also require the **VoltageInputPoint**.

**Figure 6** 4 to 20 mA wiring.



## Binary Input

The universal inputs support both pulse contacts and normal dry (equipment status) contacts.

- Pulse contacts may have a change-of-state (COS) frequency of up to 20 Hz with a 50% duty cycle.  
*Note:* Minimum dwell time must be > 25ms.  
(Contacts must remain open at least 25ms and be closed at least 25ms.)
- Standard dry contacts must have a 1 Hz. (or less) COS frequency, with minimum dwell time > 500ms.  
(Contacts must remain open at least 500ms and be closed at least 500ms.)

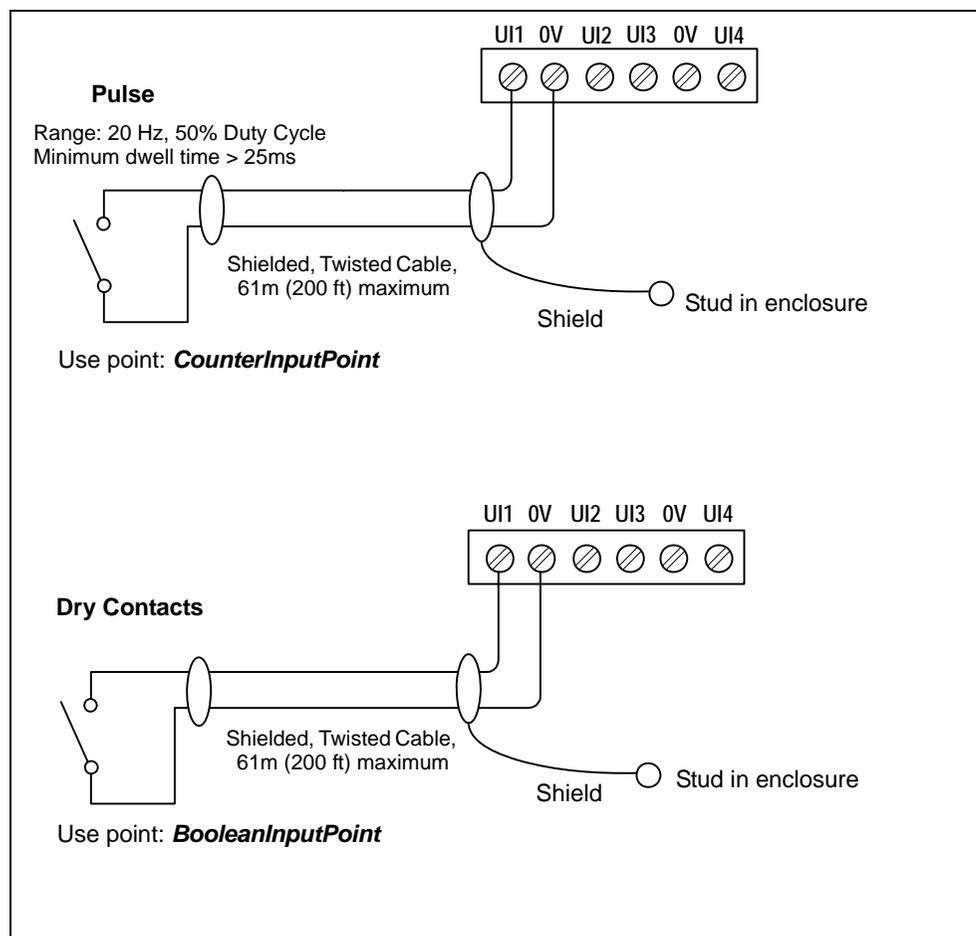
Both types of dry contacts support 3.3 Vdc open circuits or 330  $\mu$ A short-circuit current.

Figure 7 shows the wiring diagram.

For a pulse contact, use the **CounterInputPoint** in the station database.

For other dry contacts, use the **BooleanInputPoint**.

Figure 7 Binary input wiring.



## Outputs

There are ten (10) digital [relay outputs](#) and eight (8) 0–10 volt [analog outputs](#).

### Relay Outputs

Each relay output is rated at 24 Vac or Vdc at 0.5A. Relay outputs have MOV (metal oxide varistor) suppressors to support inductive-type loads such as heavy-duty relay coils.

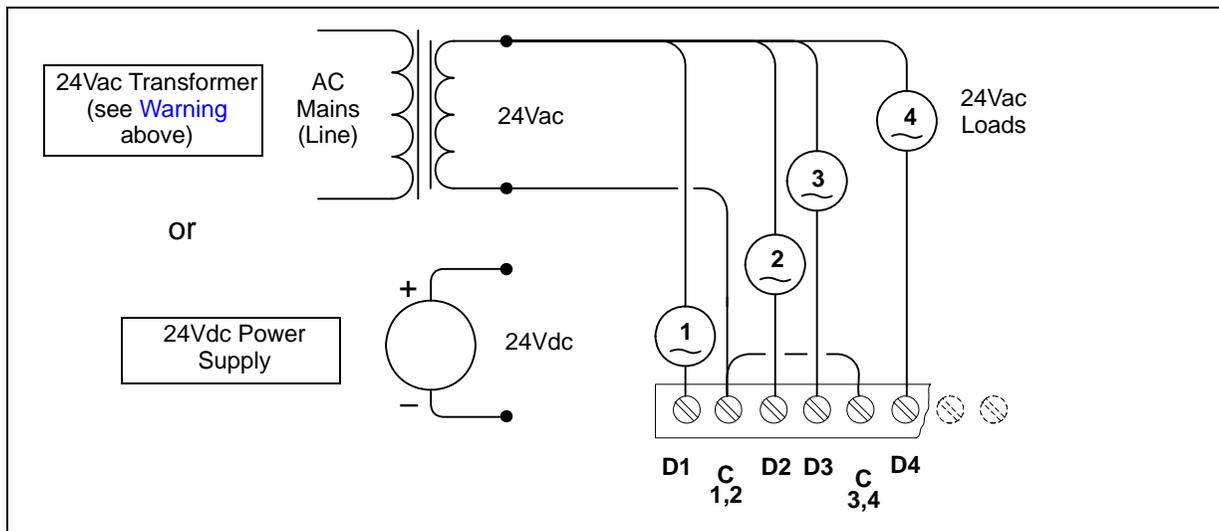


#### Warning

**Relays are not rated for AC mains (line level) powered loads (instead, 24V maximum). Never use the JACE's power transformer to power I/O loads. Using the JACE transformer introduces potentially damaging switching transients into the JACE.**

Use a `BooleanOutputWritable` in the station for each output. [Figure 8](#) shows an example wiring diagram.

**Figure 8** Relay output wiring diagram.



Note that 15-position DO connector plug has 5 common terminals “C” (1–2, 3–4, 5–6, 7–8, 9–10), which are isolated from each other. This can be useful when powering loads from different 24Vac sources.

A yellow LED status indicator for each relay (D1—D10) is located on the board ([Figure 2](#) on page 6), and also visible through the cover. Under normal operation, each digital status LED indicates activity as follows:

- **Off**—relay open / no current flows.
- **On**—relay closed / load current flows.

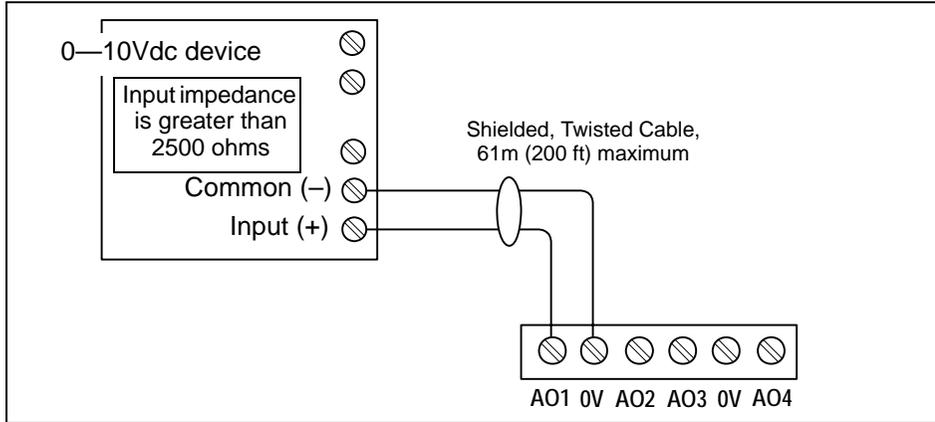
Therefore, an **On** status indicates that the load is powered.

### Analog Outputs

Analog outputs (AO) are referenced by the terminals labeled *A<sub>n</sub>* and 0V (ground). Each AO can supply a maximum of 4 mA over the entire 0 to 10Vdc range. The minimum input impedance of a device controlled by an AO must be greater than 2500 ohms. Typical wiring for an AO is shown in Figure 9.

For each AO, use a **VoltageOutputWritable** in the station database.

Figure 9 Analog output wiring diagram.

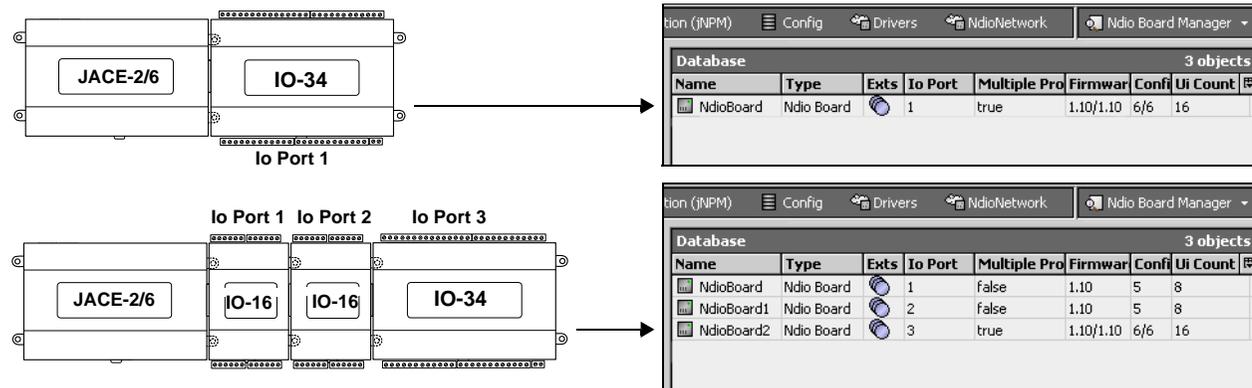


## NdioBoard (Software) Representation

In the Niagara station interface to the JACE-2/6, each IO module appears as one **NdioBoard** under the station’s **NdioNetwork**. If a JACE has only the IO-34 module, the NdioNetwork has a single NdioBoard component, where the “Io Port” property of the NdioBoard is 1. See Figure 10, top.

Upon discovery, if the JACE also has one or two IO-16 modules, the IO-16 module closest to the JACE is the *first* NdioBoard (property Io Port 1), the next IO-16 module in the chain is NdioBoard1 (property Io Port 2), and the third module (IO-34) is NdioBoard2 (property Io Port 3). See Figure 10, bottom.

Figure 10 NdioBoard assignment (Io Port) is determined by proximity order to JACE.



Once the operating system identifies the NDIO processors, the I/O board Status LED on each IO module turns green. The green board Status LED means that the JACE is able to communicate with the I/O. It does not indicate anything about the status of the Niagara station or its Ndio components. See Figure 2 on page 6 for location of the IO-34 board Status LED.



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- Notes**
- If the I/O board Status LED is blinking with a long duty cycle (mostly On, quick blink Off), the JACE is downloading an IO firmware upgrade—do not remove power! See [Warning](#) below for details.
  - Any time a powered IO module’s board Status LED is not lit, all outputs are in “failsafe” state (all relay outputs OFF, and all AOs are at a 0-volt level).
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Each type of input or output used requires a special Niagara Direct Input/Output (Ndio) point to be added in the station database. These components act as the station interface to the physical I/O points. The Ndio points you need for each input or output type are noted in previous wiring sections in **boldface**. For Ndio component details, see the *Ndio Guide* in NiagaraAX online Help, or the same document in PDF.

## Power up and Initial Checkout



### Warning

After applying power, allow the JACE sufficient time to boot (as long as 4 minutes) **without disconnecting power** following attachment of IO modules, or after upgrading the JACE. At power up, the JACE scans attached IO modules and *automatically installs IO firmware in modules*, if older firmware was detected. Each IO processor is downloaded in turn, starting with the lowest logical address. During a download, an IO module’s Status LED has a *long duty cycle blink*, i.e. *mostly On, blinking Off*. Power interruption during this IO module upgrade can *render IO modules unusable!* Note this IO firmware upgrade occurs *before* the platform daemon starts in the JACE. Therefore, it is safe to interrupt power anytime *after* you can open a platform connection to the JACE.

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- Step 1** Plug in the 24V connector plug to apply power. Note [Warning](#) above. The IO-34 board Status LED ([Figure 2](#) on page 6) will initially be Off, but the Power LED on the IO-34 and JACE-2/6 should be lit.
- Step 2** Upgrade the JACE firmware if necessary (if JACE has a Niagara build earlier than your Workbench). Using Workbench, open a platform connection to the JACE. Use the **Commissioning Wizard** to do this. For more details, see the *JACE Niagara<sup>AX</sup> Install and Startup Guide*, also available in Workbench online Help (doc Jace Startup). Make sure to install the **ndio** software module. Note [Warning](#) above.
- Step 3** Verify that the IO-34 board Status LED is now lit solid green (two green LEDs are visible).
- Step 4** Using Workbench, open the station (if running), or open a platform connection and start the station with using the **Station Director**.
- Step 5** If not already present, add an **NdioNetwork** component to the station’s Drivers container, and use “Manager” views and “Learn Mode” to discover and add Ndio components to the station database. See [“NdioBoard \(Software\) Representation,”](#) page 12. For more details about Ndio components, refer to the *Ndio Guide*, also available in Workbench online Help (doc Ndio).
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## Related Documentation

For more information on configuring and using JACE-2/6 series controllers, consult the following documents:

- *JACE-2 Mounting and Wiring Instructions*
- *JACE-6 Mounting and Wiring Instructions*
- *IO-16 Installation and Configuration Instructions*
- *NiagaraAX Ndio Guide*
- *NiagaraAX User Guide*
- *JACE NiagaraAX Install & Startup Guide*

## Replacement Parts

Servicing the IO-34 may call for replacement parts. There are two categories of parts:

- [Standard Replacement Parts](#)
- [New Replacement Units](#)

### Standard Replacement Parts

Standard replacement parts are listed in [Table 1](#) and can be ordered from stock without restriction. Standard replacement parts cannot be returned for credit and should be disposed of in an appropriate manner.

**Table 1** IO-34 standard replacement parts.

Part Number	Description
10149	Resistor, 499 ohm, 1%, 0.6w
10600	Connector plug, 15-position screw terminal, 180 deg. (1 used for DOs)
10599	Connector plug, 12-position screw terminal, 180 deg. (3 used: 2 for UIs, 1 for AOs)
10598	Connector plug, 2-position screw terminal, 180 deg. (1 used for 24V power)
10370	Grounding wire with quick-disconnect 0.187" female connector

### New Replacement Units

To replace a faulty unit, order and install a *new* IO-34 accessory module—please note that JACE-2/6 series products do *not* have special “field replacement units,” or FRUs, with separate part numbers.

If the faulty IO-34 is *still in warranty*, you can receive credit by returning it to Tridium. Be sure to contact Tridium for a return authorization (RA) number before shipping an item for return credit. See [“Returning a Defective Unit,”](#) page 15, for more details.



**Note** Before ordering a new IO-34, it is strongly recommended that you contact your normal technical support resource to eliminate the possibility of a software issue or mis-configuration problem.

## Replacing an IO-34



**Caution** Before handling circuit boards, discharge any accumulated static by touching the nearby earth grounding point. For details, see the [“I/O Module Connection Precautions”](#) section on page 3.

To replace the IO-34 accessory module in the field, proceed as follows:

#### Procedure 2 Replacing an IO-34 accessory module.

**Step 1** Using the appropriate NiagaraAX software tool, back up the JACE’s configuration to your PC.

**Step 2** Remove power to the IO-34. The unit should power down automatically.



**Note** If any I/O points have voltage, turn the devices off or disconnect power to them.

- Step 3** Note positions of all I/O wiring going to the IO-34. If necessary, label connectors to avoid mis-connection later (after IO-34 is replaced). The software that runs on the JACE expects the terminal positions to be the same in the replacement IO-34, in order to collect data from or to control the attached devices.
- Step 4** Unplug all connectors from the IO-34, including all I/O connectors, power, and earth ground wire.
- Step 5** Remove any screws or DIN rail clips securing the IO-34, removing it from its mounting. See [Figure 1](#) on page 5 for details on removal from (and mounting onto) DIN rail.
- Step 6** Mount the replacement IO-34 as it was previously, using the same DIN rail location and/or screws.
- Step 7** Reconnect the earth ground wire to the IO-34 grounding lug.
- Step 8** Reconnect all I/O connectors to the IO-34.
- Step 9** If any of your I/O points have voltage, turn the devices back on, or reconnect power to them.
- Step 10** Restore power to the IO-34, *allowing at least 4 minutes before possibility of power interruption*. For related details, see “[Power up and Initial Checkout](#)”, including the [Warning](#) on page 13.
- Step 11** For more details, see the *Niagara<sup>AX</sup> Ndio Guide* and *JACE Niagara<sup>AX</sup> Install and Startup Guide*.

## Returning a Defective Unit



**Note** If the defective unit is under warranty, please follow return instructions provided in this section. If the unit is *out of warranty*, please discard it.

- Do not return an out-of-warranty IO-34 to Tridium.
- There is no “return for repair-and-return” service available for any of the JACE series products.

For proper credit on an in-warranty unit, ship the defective unit to Tridium within 30 days.

Prior to returning the unit, contact one of the following Tridium offices to obtain a return authorization (RA) number and other instructions. Please provide:

- Product model
- Serial number
- Nature of the defect

### United States

**Phone:** 804-254-7086, ext. 11

#### Return to:

Tridium, Inc.  
 2256 Dabney Road, Suite C  
 Richmond, VA 23230  
 Attn: Return Department RA# \_\_\_\_\_

## Returning a Defective Unit

**Europe****Phone:** +44 (0) 1403 740290**Fax:** +44 (0) 1403 741804**Return to:**

Tridium Europe Ltd  
1, The Grainstore  
Brooks Green Road  
Coolham  
West Sussex  
RH13 8GR  
United Kingdom  
Attn: Return Department RA# \_\_\_\_\_

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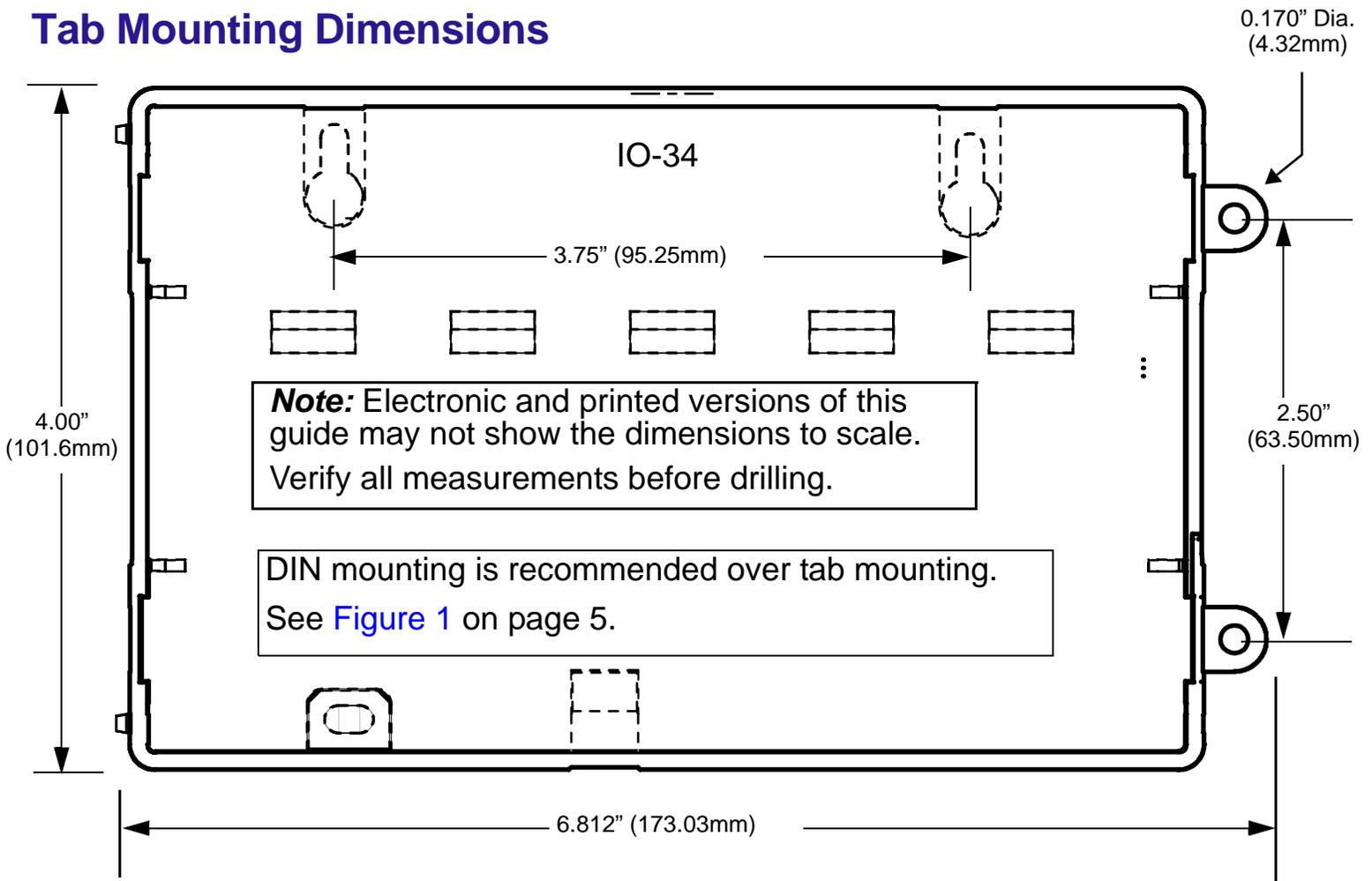
Attn: Mr Lim Hoon Chiat, Engineering Manager RA# \_\_\_\_\_

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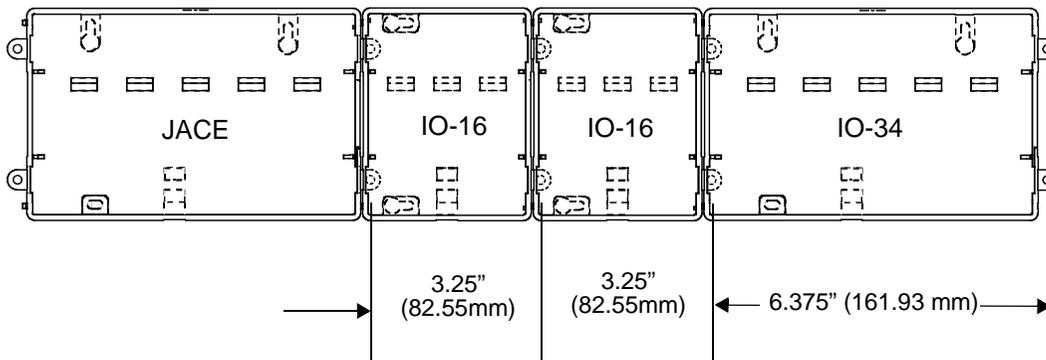
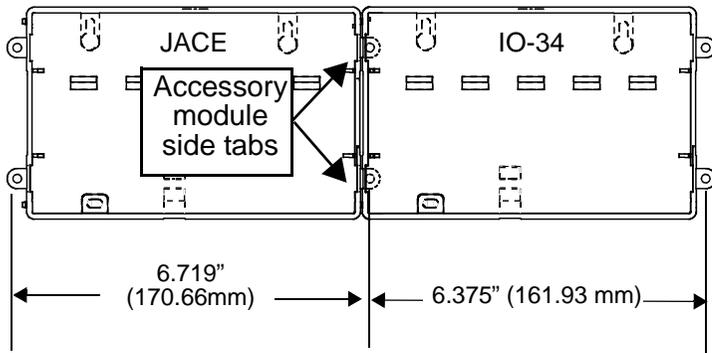
## Certifications and Declaration of Conformity

The IO-34 meets certifications of the Federal Communications Commission (FCC), Canadian Department of Communications (DOC), and is included in an EC “Declaration of Conformity” for the JACE. For further details, please see these sections in the *JACE-2 Mounting and Wiring Instructions*, part number 10555, and the *JACE-6 Mounting and Wiring Instructions*, part number 10821.

# Tab Mounting Dimensions



**Tip:** When mounting JACE, you can simplify any future removal or replacement of it by **not** installing screws in its "accessory module side" tabs (see below).



Distance between center of tabs from one unit to another unit.