



FieldServer ENOTE

**FieldServer Next Generation Recovery
FPA-XX4, FPC-N54, FS-QS-2X10, FS-IOT-BACX,
FS-EZXMOD-BAC, FS-ROUTER-BACX**

Document Revision: 2.C
Date: 9/19
T18011

1 WARNING

Do not perform this operation unless directed to by Sierra Monitor Technical Support. This operation will remove all customization files on the bridge. Sierra Monitor Technical Support will need to send the files shipped with the order. Please contact Sierra Monitor Technical Support with a record of the Serial Number found on the side of your unit.

2 RECOVER THE PROTOAIR

To recover a FieldServer back to its factory released state follow the instructions below:

1. Press and hold down the Recovery Button (labeled “BTN” in the image below) when powering up the ProtoAir.
2. Continue to hold the Recovery Button until you see the Error LED (labeled “ERR”) light up (approximately 20 – 30 seconds).
3. Once the SS LED starts flashing recovery is complete.



The recovery process will remove the existing config and download the default firmware to the unit. The IP Address of the FieldServer will be set to 192.168.2.100.

Technical Support

Thank you for purchasing the FieldServer from Sierra Monitor Corporation.

Please call us for any technical support needs related to the FieldServer product.

Sierra Monitor Corporation
1991 Tarob Court
Milpitas, CA 95035

Website: www.sierramonitor.com

U.S. Support Information:

+1 408 964-4443

+1 800 727-4377

Email: smc-support@msasafety.com

EMEA Support Information:

+31 33 808 0590

Email: smc-support.emea@msasafety.com